नार्थईस्टर्नकोलफील्ड्स
कोलइण्डियालिमिटेड
(महारत्नकम्पनी)
महाप्रवन्धककाकार्यालय
मार्घेरिटा -786181 (असम)
फोन - (03751)220381
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कर्पोरितआइदीन.L23109WB1973GO1028844
ई. मैल– gm.nec.cil@coalindia.in

NORTH EASTERN COALFIELDS
Coal India Limited
(A MaharatnaPSU under MoC)
Office of the General Manager
Margherita-786181 (ASSAM)
Phone - 03751 –220381
EPABX - 03751 – 220329 / 220339
Fax- (03751) – 220354
Corporate ID No: L23109WB1973GO1028844
E-mail: gm.nec.cil@coalindia.in

NIT No: E&T/OFC/2026-27/ 73 **Date: 14/ 08/ 2026**

Quotation Notice

Sealed Quotations are hereby invited from the experienced, interested parties/agencies for the work as detailed below:

1. Quotation Details:

Name of Work	**Comprehensive Annual Maintenance Contract (CAMC) of Overhead Optical Fibre Cable (OFC) Network of NEC for one year**
Estimated cost put to tender (Including GST)	Rs. 1,88,504.00
Period of Work	One(01) Year from the date of receipt of Work Order
Earnest Money	Rs. 2400/-
Location of Work	NEC, CIL, Margherita

1. Important Dates:

Sl. No.	Particulars	Dates
1	Start date for collecting Quotation Documents	14/08/2026 (10:00 AM)
2	Last date for collecting Quotation Documents	22/08/2026 (10:00 AM)
3	Start date of submission of Bids	14/08/2026 (10:00 AM)
4	Last date of submission of Bids	22/08/2026 (10:00 AM)
5	Date of opening of Bids	22/08/2026 (12:30PM)

The quotation documents can be collected from the office of the **Engineer I/C (E&T), NEC**, Margherita, Assam.

2. Important Details and Instructions:

I. Sealed filled up quotations in Single Part will be received in the office of **The Engineer I/C (E&T), NEC** in the aforementioned time period along with the following documents:

i. Copy of PAN Card duly attested (with signature and seal) by the bidding agency.

ii. The bidder is required to select his relevant Goods and Service Tax Status (one of the three) from the following and submit the required document(s):

Sl. No.	Goods and Service Tax Status	Documents Required to be Submitted	Tick (√) any ONE of the three
1	GST Registered Bidder under regular scheme	GST Registration Certificate (i.e. GST Identification Number) issued by appropriate authority of India, duly attested (with signature and seal) by the bidding agency	
2	GST Registered	GST Registration Certificate (i.e.	

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	Bidder under composition scheme	GST Identification Number) issued by appropriate authority of India	
3	GST Unregistered Bidder/Dealer	A Certificate having UDIN from a practicing Charted Accountant having membership number with Institute of Charted Accountants of India certifying that the bidder is GST unregistered bidder in compliance with the relevant GST rules of India.	

iii. Earnest Money of Rs. 2400.00 in the form of Banker's Cheque/Demand Draft drawn from a scheduled bank in favour of Coal India Limited payable at Margherita OR in the form Electronic Mode.

Name of the Account Holder: COAL INDIA LIMITED, Account No: 00000032897761865, IFSC Code: SBIN0005787, STATE BANK OF INDIA, P.O: Margherita, Dist: Tinsukia, Assam.
(Note: If EMD deposited through NEFT then Payment acknowledgement/receipt of the same should be submitted along with the quotation)

iv. All the documents submitted should be sealed and signed by the bidder or his authorized representative. In case the authorized representative is signing documents/submitting bid, then an Authorization Letter to that effect has to be submitted along with the bid.

v. If the bidder is unsuccessful, then the EMD deposited by the bidder will be electronically refunded. For this purpose, the bidders are also required to fill and submit the Bank Mandate (enclosed).

vi. Price Bid as per the instructions stipulated below.

vii. Quotations will be received at the following address only before the deadline for bid submission: Office of Engineer I/C (E&T), NEC, CIL, Margherita-786181.

viii. It is the responsibility of the bidder to ensure that the bid is received in the Office of Engineer I/C (E&T), NEC, CIL, Margherita before the last date (and time) of bid submission, failing which the bid will be considered invalid.

II. In Quotation Notice, bid shall be submitted in the following manner: Envelope/ cover shall contain the following duly stamped and signed -

a) The earnest money
b) PAN details
c) Document to support GST status of bidder
d) Valid Trade License, if required
e) Bid document duly signed
f) Valid Authorization Certificate issued by the OEM of the Primary Product.
g) BOQ duly filled in.

The envelope/ covers shall be sealed and submitted by the bidder. The envelope/cover shall indicate the name of the work, name of the bidder along with the address, reference Tender Notice No., Contact Number and E-mail ID.

The evaluation of quotations received shall be done in line with evaluation done in Single cover system. The evaluation will be done based on the documents submitted by the bidder along with his bid and no clarification shall be sought from bidders.

III. It is the responsibility of the bidder to ensure that the bid is received in the Office of the Engineer I/C (E&T) NEC, CIL, Margherita within the deadline for bid submission. The sealed quotations will be opened on the scheduled date in the presence of the bidders or their authorized representatives who choose to be present.

IV. Bids determined to be substantially responsive will be checked by the employer for any arithmetical errors. Errors will be corrected by the employer as follows:

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a) In case of discrepancy in rates between description in words and figures, the rate which corresponds to the amount worked out by the contractor shall be taken as correct.
b) In case of discrepancy in amount quoted by the contractor due to calculation mistakes of the unit rates and quantity, the unit rate shall be regarded as firm and amount corrected.
c) When the amount of an item is not worked out by the contractor or if it does not correspond with the rates written either in figures or words, then the rates quoted by the contractor in words shall be taken as correct.
d) Discrepancy in totalling or carry forward in the amount quoted by the contractor shall be corrected.

V. After checking for calculation errors, the documents submitted by L-1 bidder as enlisted in the NIQ will be put up to the Tender Committee. The tender Committee will examine the documents. In case the L-1 bidder submits requisite documents as per NIQ, then the bidder will be considered eligible for award of Contract.

In case the L-1 bidder fails to submit requisite documents as per NIQ which changes the eligibility status of the bidder, then his bid shall be rejected and EMD of L-1 bidder will be forfeited

In case the L1 bidder is technically eligible but rejection is due to high rate quoted by him/her then the quotation notice shall be cancelled and reinvited.

In case the L1 bidder is rejected due to noncompliance of documents then the L2 bidder will become L-1 bidder and documents of this bidder shall be evaluated by TC and the above process shall be repeated. The process shall be repeated till the work is either awarded or all the eligible bidders are exhausted.

In case none of the bidder complies the technical requirement, then re-tender will be done (with the same or different quantity, as per the instant requirement).

It is responsibility of Bidders to upload legible/clearly readable scanned copy of all the required documents.

If L1 bidder backs out (i.e. Techno commercially established L1 bidder), the EMD will be forfeited and the bidder will be debarred for minimum one (1) year from participating in tenders in CIL/Subsidiary.

VI. The price bid must be carefully filled in by the bidder. All duties, taxes (excluding Goods and Services Tax (GST) & GST Compensation Cess (if applicable only) and other levies, royalty, building and construction workers cess (as applicable in States) payable by the bidder/Contractor under the Contract, or for any other cause as applicable on the last date of submission of Bid, shall be included in the rates, prices and the total Bid Price submitted by the Bidder. The Rates must be quoted against each item in words as well as figures. Any kind of cutting and overwriting should be avoided. In case of any discrepancy in the Quoted Rate in Words and in Figures, the one mentioned in Words shall be considered as final. Hence, bidders must fill in the Price Bid very carefully. The Price Bid should also contain Name of Agency, Address, Signature and Seal of the Agency failing which the Price Bid will be considered invalid.

The L-1 will be decided based on "COST TO COMPANY".

Applicable GST, if any, either payable by bidder or by company under reverse change mechanism shall be applicable.

All investments, operating expenses, incidentals, overheads, leads, lifts, carriages, tools and plants etc. as may be attendant upon execution and completion of works shall also be included in the rates, prices and total Bid price submitted by the bidder.

However, such duties, taxes, levies etc. which is notified after the last date of submission of Bid and/or any increase over the rate existing on the last date of submission of Bid shall be reimbursed by the company on production of documentary evidence in support of payment actually made to the concerned authorities.

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Similarly, if there is any decrease in such duties, taxes and levies the same shall become recoverable from the contractor. The details of such duties, taxes and other levies along with rates shall be declared by the bidder.

The item wise rate quoted by bidder shall be inclusive of all taxes, duties & levies but excluding GST & GST Compensation Cess, if applicable. The payment of GST and GST Compensation Cess by service availer (i.e. CIL/Subsidiary) to bidder/contractor (if GST payable by bidder/contractor) would be made only on the latter submitting a Bill/invoice in accordance with the provision of relevant GST Act and the rules made there under and after online filing of valid return on GST portal. Payment of GST & GST Compensation Cess is responsibility of the service provider/contractor.

However, in case bidder/contractor is GST unregistered bidder/dealer or GST registered under composition scheme in compliance with GST rules, the bidder/dealer shall not charge any GST and/or GST Compensation Cess on the bill/invoice. In case of unregistered dealer/bidder, GST, if applicable will be deposited by CIL/Subsidiary directly to concerned authorities in terms with GST provisions.

Input tax credit is to be availed by CIL/Subsidiary as per rule.

If CIL/Subsidiary fails to claim Input Tax Credit (ITC) on eligible Inputs, input services and Capital Goods or the ITC claimed is disallowed due to failure on the part of supplier/vendor of goods and services in incorporating the tax invoice issued to CIL/Subsidiary in its relevant returns under GST, payment of CGST & SGST or IGST, GST (Compensation to State) Cess shown in tax invoice to the tax authorities, issue of proper tax invoice or any other reason whatsoever, the applicable taxes & cess paid based on such Tax invoice shall be recovered from the current bills or any other dues of the supplier/vendor along with interest, if any.

Note: During the execution of the contract if the GST status of the bidder changes, then the payment of GST, if any, to the contractor will be made as per the GST status declared by the bidder during tender stage based on which cost to company has been ascertained or at actuals, whichever is lower.

VII. The participating agencies are hereby advised to keep checking the websitehttp://www.neccoal.co.in for any corrigenda issued in respect of this Notice Inviting Quotation, extension in Document Download Dates, Bid Submission Dates and Date of Bid Opening, etc., to keep themselves updated.

VIII. Security Deposit shall consist of two parts:

a) EMD of successful bidder submitted during submission of bid shall be treated as Performance Security.

b) Retention Money to be recovered from running bills. The security deposit shall bear no interest.

Performance Security should be refunded within 14 days of the issue of defect liability certificate (taking over certificate with a list of defects).

All running on account bills shall be paid at 95% (ninety-five percent) of work value. The balance 5% shall be treated as retention money and will be second part of security deposit.

Retention Money should be refunded after issue of No Defect Certificate

The Company shall be at liberty to deduct/appropriate from the security deposit such sums as are due and payable by the contractor to the company as may be determined in terms of the contract, and the amount appropriated from the security deposit shall have to be restored by further deduction from the contractors subsequent on account running bills, if any.

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REFUND OF SECURITY DEPOSIT: The refund of security deposit shall be subject to company's right to deduct/ appropriate its due against the contractor under this contract or under any other contract.

On completion of the entire work and issue of defect liability certificate (taking over certificate with a list of defects) by the Engineer-in-charge, one half of the security deposit remaining with the company (Performance Security) shall be refunded as elaborated above.

The other half (Retention Money) shall be refunded to the contractor after issue of No Defect Certificate by the Engineer-in-Charge on the expiry of Defect Liability Period of six months, subject to the following conditions:

a) Any defect/defects in the work, if detected after issue of defect liability certificate (Taking over certificate with list of defects) is/are rectified to the satisfaction of the Engineer-in-Charge within the said defect liability period of six months or on its due extension till completion of the rectification works as required.
b) In the case of building work or other work of similar nature, the refund shall be made on the expiry of the said six months period or at the end of one full monsoon period i.e. June to September, whichever is later in point of time and any defects such as leakages in roof, effloresces in walls, dampness, defects in drainage etc, should be rectified to the satisfaction of Engineer-in-Charge.

NB: In case of Maintenance contracts, that ends with successful completion of work, where question of Defect Liability Period does not arise (e.g. sweeping/cleaning, horticulture, tank cleaning, jungle cutting, grass cutting, surface dressing etc.), the performance security and retention money (second part of bid security) can be released simultaneously after completion of work and taking over by department.

IX. Bid Validity: The Bid Validity Period will be 120 (one hundred twenty) days from the end date of bid submission. The validity period of tender shall be decided based on the final end date of submission of bids.

X. Provisions for dealing with variations in respect of Abnormally High Rate (AHR) and Abnormally Low Rate (ALR) items:

The abnormally high rate items are those whose quoted rates are more than 20% of the justified rates decided by the owner. The abnormally low rate items are those whose quoted rates are less than 20% of the justified rates decided by the owner.

In case of Item Rate Tenders, the revision of rates for (i) abnormally high rate items and (ii) abnormally low rate items, shall become operative under the following circumstances: - For increase in quantity of more than 25% in respect of works executed below plinth level and 10% in respect of works executed above plinth level.

Quantity variation beyond the limit mentioned above shall be dealt by arriving at new rate based on prevalent market rate of materials and labour analyzed as per standard analysis of rate of CPWD/NBO. Payment of extra quantity over the permitted quantity as explained above would be made on the basis of the new analyzed rate.

The variation in quantity of abnormally low rate items for item rate tenders shall not be permitted below 25% for the items below plinth level and below 10% for the items above plinth level of the agreed schedule quantity, but in exceptional cases with written consent of Engineer-in-Charge arising out of technical necessity.

The above provisions shall be applicable for item rate tenders only and not applicable for percentage rate tenders for works based on standard schedule of rates of the company.

For the purpose of operation, the following works shall be treated as works related to foundation, unless otherwise defined in the contract:

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a) For Buildings: All works up to 1.2 meters above ground level or up to floor 1 level whichever is lower.
b) For abutments, piers and well steining: All works up to 1.2m above the bed level.
c) For retaining walls, wing walls, compound walls, chimneys, overhead reservoirs/tanks and other elevated structures: all works up to 1.2 meters above the ground level.
d) For reservoirs/tanks (other than overhead reservoirs/tanks): All works up to 1.2 meters above the ground level.
e) For basement: all works up to 1.2m above ground level or up to floor 1 level whichever is lower.
f) For Roads, all items of excavation and filling including treatment of sub base.

3. Penal Clauses/Recovery of Damages:

i. The work shall be started within 10 days of issue of work order or 7th day of handing over of the site whichever is later.

ii. In case of failure to complete the work on or before the scheduled date of completion, compensation shall be payable @0.5% of contract price/revised contract price whichever is less per week of delay. The total value of such compensation shall not exceed 10% of awarded value/revised completion value whichever is lower.

iii. In case of failure to start the work within stipulated time, the company shall be at liberty by giving 15 days' notice in writing to start the work, failing which to forfeit the earnest money deposited by the bidder and to rescind the work order. Additionally, the bidder will be debarred from participating in future tenders for a minimum period of 12 months.

Enclosed:
1. Annexure-I (Scope of Work with Technical Terms and conditions)
2. Annexure-II (Bill of Quantities)
3. Annexure-III (Bank Mandate)

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Quotation Inviting Authority

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Copy to: 1. Area Manager (System), NEC- For publication in NEC Official Website.

ANNEXURE-I

SCOPE OF WORK WITH TECHNICAL TERMS AND CONDITIONS

1. Description of Job: **Comprehensive Annual Maintenance Contract (CAMC) of Overhead Optical Fibre Cable (OFC) Network of NEC for one year**

2. The details of components put up for CAMC:

Sl No	Link	Length (Mtrs.)	Purpose
1	Tikak Agent Office – Tikak Control Room	832	SAP/ Internet connectivity
2	Tikak Control Room – Tikak Road Weighbridge	300	
3	Tikak Road Weighbridge – Tikak Magazine House	1,600	Remote data connectivity
4	Tikak Control Room – Tikak View Point	1,985	
5	Tikak Railway Weighbridge – Ledo Railway Station	980	FOIS connectivity
6	Area Office – Dehing Guest House	1,200	Internet
7	Auditor Bungalow – Namdang Guest House	450	
8	Area Office – Auditor Bungalow	550	
9	Area Office, Regional Workshop, Hospital & Museum	1,500	SAP/ Internet connectivity
(Includes Pair Media Converters, Power Supplies & all other associated accessories)			
Total Length		9,397	

3. Duration of Annual Maintenance Contract: One (01) year from the date of issue of Work Order.

4. Charges quoted should be firm without escalation during the tenure of the contract period.

5. On expiry of the aforesaid contract period as per Clause No: 3, the contract terminates unless it is renewed upon by the users request in writing for such period and on such terms and conditions as are mutually agreed upon. A prior written notice of 3 months shall be given by the user of his Intention to renew the contract.

6. Payment Terms: The half yearly bill against CAMC along with the performance reports duly signed by the respective users shall be raised at the end of each period. This will be paid within 21 days on receipt and acceptance of the same. Penalty charges (if any) will be calculated on monthly basis and will be recovered from the submitted bills.

7. TERMS AND CONDITONS OF THE CAMC:

   A. Tools, Tackles, testing instruments etc. necessary for day to day service and maintenance of the complete system shall be provided by the contractor alone to its service personnel and the Owner/NEC will take no responsibility in this regard.

   B. Scope of CAMC:

   I. The Scope of the work of the CAMC will be preventive and Corrective Maintenance of the overhead OFC network of NEC, Margherita including replacement of all defective parts in order to keep the OFC links in good working conditions. Replacement and/or repairing of defective batteries shall not be covered under this contract.

   II. The Contractor shall carry out routine monthly check-up during the CAMC period. Accommodation to the service engineers of the contractor will be provided by NEC on payment basis subject to availability in the Company Guest House.

   III. The Contractor shall attend and restore all the failure/breakdowns, as and when reported by NEC/CIL, Margherita. Any parts/Component/Spares etc required for the same will be provided

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by the Contractor. No extra charges will be paid by NEC for the replacement, fitment, and maintenance and for repairing all types of spares (except batteries).

IV. Remote maintenance if any shall be provided by the Contractor.

V. Any fault reported to the engineer/technician at site or the technical person posted at the nearest service centre or at the nearest Regional Office or at the Call Centre (if any) of the Contractor, shall be attended by the Contractor without any delay.

VI. Availability and penalty clause: Breakdown of any of the OFC links listed in Clause No: 2 above shall be attended within 24 Hours from the time of fault reported to the Company and should be restored within 72 hrs, if breakdowns are rectified within 72 hours of reporting the same, no deduction of CAMC charges will be applicable. Breakdowns if not rectified within 72 hours of reporting the same, the complete period of breakdown will be considered as down time for calculation of % availability and penalty. In Case the Monthly Availability of the OFC network falls below 95%, the monthly CAMC Charges payable by NEC/CIL will be deducted by Two(02) Percent each One (01) Percent reduction in availability e.g. 10% deduction of monthly CAMC charges for 90% availability. However, no monthly CAMC Charges will be payable for availability below 80% in that particular month. However, there will be no deduction of the CAMC Charges, if the breakdown is restored within 72 hrs (Response time) from the time of the breakdown reported to the Contract.

VII. Downtime Period: The Down Time period for the OFC Network means the total time period measured from the time of the fault reported to the Company up to the time to complete restoration of the OFC Network by the Contractor.

VIII. $$\text{Monthly Availability of the OFC Network} = \frac{(24 \times No\ of\ Days\ in\ a\ Month) - (Total\ Breakdown\ Hrs)}{(24 \times No\ of\ Days\ in\ a\ Month)} \times 100$$

C. Comprehensive Annual Maintenance Contract: The Comprehensive Annual Maintenance Contract comprises of Routine Quarterly Checkup as well as the total service, maintenance, repair/replacement, testing and final restoration of all the faulty components/parts/sub-systems/modules/safety devices etc of the OFC Network. No extra charge will be paid by NEC/CIL for the replacement, fitment, maintenance and for repairing of all types of spares (except batteries). However, the defective parts/components/spares etc replaced by a new/repaired one by the Contractor during the contract period will be property of the Contractor.

D. The Owner/NEC shall give the contractor access to the system & equipment to enable the contractor to provide maintenance service.

E. The Owner/NEC shall provide suitable working space and facilities for maintenance equipment.

F. The CAMC charges specified are only in respect of the features installed in the machine on the date of commencement of the agreement. The Contractor shall levy additional charges as applicable on features installed subsequently.

G. The System shall not be shifted/ moved from its original place of installation except by the Contractor. All costs, charges and expenses in respect to modification and alteration of the System or any part thereof including costs, charges and expenses for dismantling, re-installation, testing and commissioning shall be to the account of the owner/NEC.

H. Maintenance charges during shifting period of the system shall be paid by NEC/CIL, The Contractor will be entitled to revise the CAMC charges if more items are added at new place.

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I. Maintenance Service is to be provided by the Contractor during the Office Hours on all working days of NEC/CIL and will not be available on regular weekly off and other public holidays.

J. The Maintenance Service does not include:

- Electrical Work external to the system and maintenance of accessories, attachment, machines or other devices not covered under the agreement.
- Repair of damage resulting from accidents, transportation, neglect or misuse, failure of electrical power or causes other than ordinary use.
- Repair of damage resulting from acts of nature like flood, earthquake, cyclone, lightening etc which is beyond human control.
- Such services which is impractical for the contractor's representative to render because of alterations in the system and its peripherals by mechanical or electrical means to another device.

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ANNEXTURE-II

PRICE BID

DESCRIPTION OF JOB: "Comprehensive Annual Maintenance Contract (CAMC) of Overhead Optical Fibre Cable (OFC) Network of NEC for one year" as detailed below:

Sl. No.	Description	Qty	UOM	Rate in Rs. (Exclusive of GST)	Amount in Rs. (Exclusive of GST)
1	Comprehensive Annual Maintenance Contract (CAMC) of Overhead Optical Fibre Cable (OFC) Network of NEC for one year	9397	Meters		
TOTAL AMOUNT EXCLUSIVE OF GST:					
APPLICABLE GST @18%					
TOTAL AMOUNT INCLUSIVE OF GST @18% (IN FIGURES):					
In Words:					

Seal and Signature of the Bidder

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ANNEXURE – III
MANDATE FORM FOR ELECTRONIC FUND TRANSFER / INTERNET BANKING PAYMENT

1. Name of the Bidder: ……………………………………………………………

2. Address of the Bidder: …………………………………………………………

……………………………………………………………

City: ………………………………………………… Pin Code: ……………………………………

E-mail Id: ……………………………………………………

3. Permanent Account Number: ……………………………………………………

4. Particulars of Bank:

Bank Name		Branch Name	
Branch Place		Branch City	
Pin Code		Branch Code	
MICR No.			
Digital Code number appearing on the MICR Band of the cheque supplied by the bank. Please attach Xerox copy of a cheque of your Bank for ensuring accuracy of the Bank Name, Branch Name and Code Number.			
RTGS CODE			
Account Type	Savings	Current	Cash Credit
Account Number (as appearing in the Cheque Book)			

5. Date from which the mandate should be effective: ………………

I hereby declare that the particulars given above are correct and complete. If any transaction is delayed or not effected for reasons of incomplete or incorrect information, I shall not hold Company responsible. I also undertake to advise any change in the particulars of my account to facilitate updation of records for purpose of credit of amount through SBI Net / RTGS transfer / NEFT. I agree to discharge responsibility expected of me as a participant under the scheme. Any bank charges levied by the bank for such e-transfer shall be borne by us.

Place:
Date:

Signature of the Party / Authorized Signatory
……

Certified that particulars furnished above are correct as per our records

Banker's Stamp:

Date:

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(Signature of the Authorised Official from the Bank)